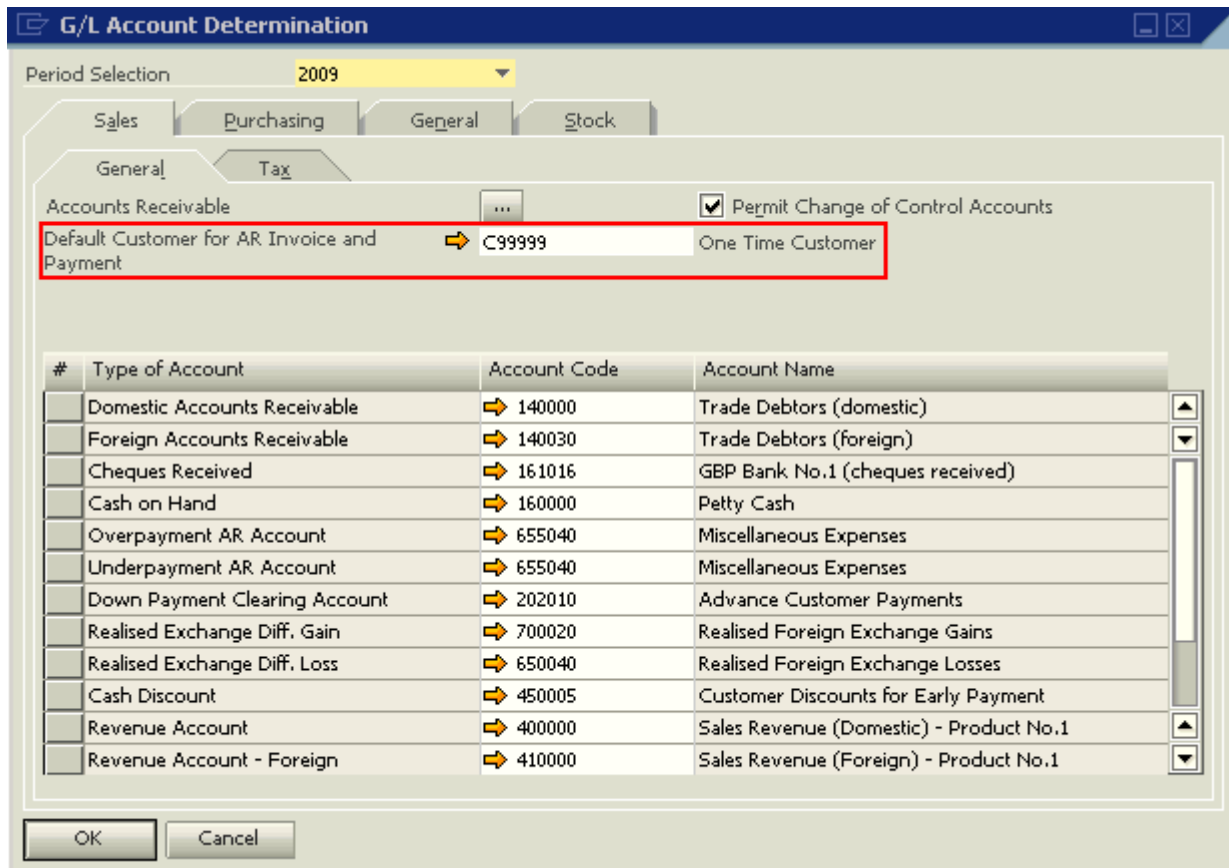


Why is the Incoming Payment window popping up when creating a regular AR Invoice?

Note [549176](#)

Solution

The *AR Invoice + Payment* function is typically used when creating sales invoices for walk-in customers. For these one-time customers, no individual *Business Partner Master Data* records are maintained; presumably, no credit line is extended. Thus, when posting their invoices, full payments are required in the *AR Invoice + Payment* function. The generic BP code, used for one-time customers, in such transactions is set up in the *Administration -> Setup -> Financials -> G/L Account Determination -> Sales Tab: General*.



Period Selection: 2009

Accounts Receivable: Permit Change of Control Accounts

Default Customer for AR Invoice and Payment: C99999 One Time Customer

#	Type of Account	Account Code	Account Name
	Domestic Accounts Receivable	140000	Trade Debtors (domestic)
	Foreign Accounts Receivable	140030	Trade Debtors (foreign)
	Cheques Received	161016	GBP Bank No.1 (cheques received)
	Cash on Hand	160000	Petty Cash
	Overpayment AR Account	655040	Miscellaneous Expenses
	Underpayment AR Account	655040	Miscellaneous Expenses
	Down Payment Clearing Account	202010	Advance Customer Payments
	Realised Exchange Diff. Gain	700020	Realised Foreign Exchange Gains
	Realised Exchange Diff. Loss	650040	Realised Foreign Exchange Losses
	Cash Discount	450005	Customer Discounts for Early Payment
	Revenue Account	400000	Sales Revenue (Domestic) - Product No.1
	Revenue Account - Foreign	410000	Sales Revenue (Foreign) - Product No.1

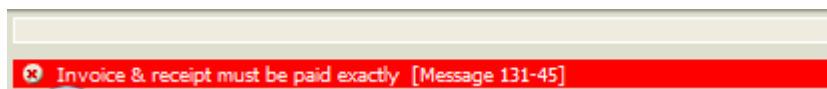
The default *Customer for AR Invoice + Payment* can also be set up per user in the *Administration -> Setup -> General -> Users: Defaults* field.

Note

Incoming payment transactions are created simultaneously with the sales invoice transactions (*AR Invoice + Payment* or *AR Invoice*) and can be accessed through the *Banking -> Incoming Payment* window.

When posting a sales invoice using the *AR Invoice* function, the *Incoming Payment* window may open. Unless the payment details are entered, the sales invoice cannot be successfully added.

In this case, the system message 'Invoice & receipt must be paid exactly [Message 131-45]' is displayed.



If the *Incoming Payment* function opens when adding a regular *AR Invoice*, verify the default *Payment Term* assigned to the customer. In the payment term, ensure that the *Open Incoming Payment* field is set to *No*. If it is set to *Cash*, *Cheques*, *Credit* or *Bank Transfer*, the system will always open the *Incoming Payment* window after clicking *Add* in the *AR Invoice* function.